



North Yorkshire
Children and Young People's
Strategic Partnership

The Integrated Processes Agenda

Integrated Processes Team:

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Manager

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Tools To Aid Integrated Working

Information
Sharing
Guidance

Common
Assessment
Framework

Lead
Professional

ContactPoint

Multi-
agency
toolkit

Service
Directory

Children
Missing
Education



**Integrated
Front-Line
Service
Delivery**

Children's
Centres

Extended
Schools

Integrated Youth
Support

Safeguarding

Children's health
NSF

Youth crime
Reduction



Improved outcomes:

- **Be Healthy**
- **Stay safe**
- **Enjoy and achieve**
- **Make a positive contribution**
- **Achieve economic well-being**

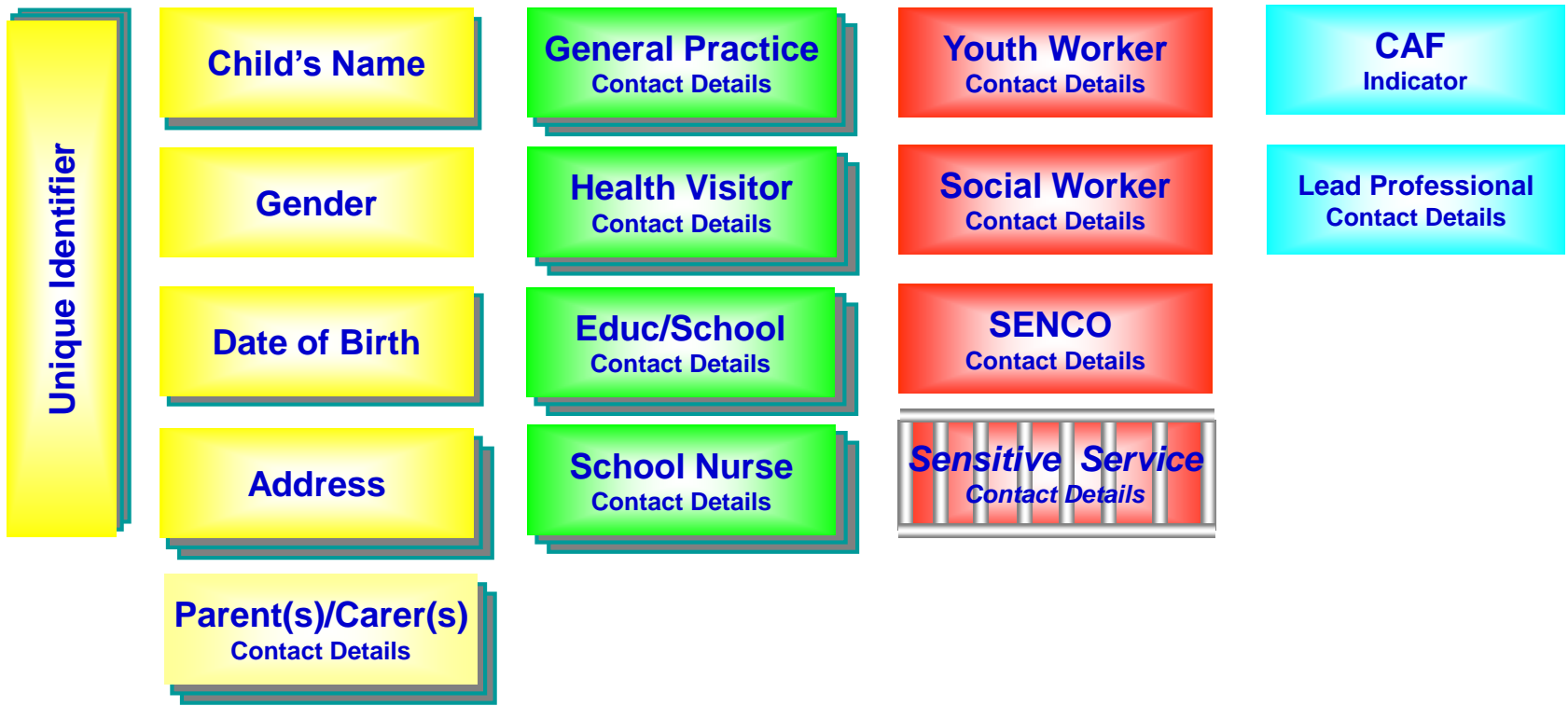


What is ContactPoint?

- **ContactPoint will be a national database, storing very basic information for all Children & Young People living in England.**
- **ContactPoint will be the quick way to find out who else is working with the same child or young person**
- **ContactPoint will facilitate:**
 - **appropriate information sharing**
 - **earlier intervention and identification of needs**
 - **more complete service delivery**
- **A national system to enable a more complete record for children who access services in more than one area or move across areas**



ContactPoint

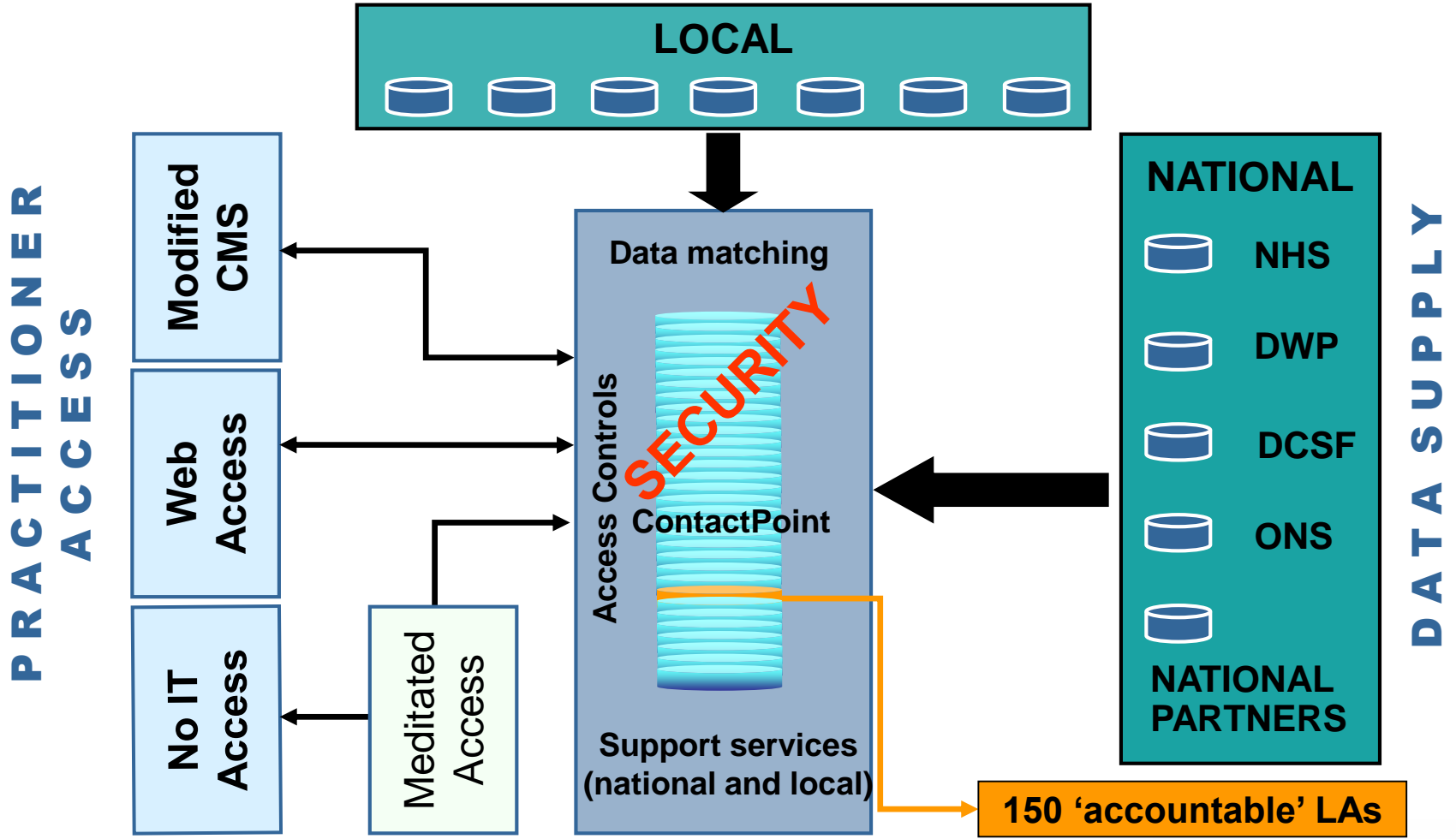


ContactPoint will not hold case data or assessment information



Data Supply, Access & Accountability

DATA SUPPLY



Security

- Up most Importance
 - Only people who need ContactPoint as part of their job will be able to access it
 - Stringent Security Checks
 - Enhanced CRB
 - 2-factor authentication (security token and password)
 - Training in good security practice
 - Detailed audit trail – use of the system will be highly monitored and audited

Implications for the County Council

Specific responsibilities for NYCC include working with partners to:

- Achieve accreditation
- Ensure good data quality
- Train and manage all ContactPoint Users within North Yorkshire
- Ensure all users have enhanced CRB checks and adhere to security policies
- Monitor, audit and investigate misuse of ContactPoint
- Communicate with all stakeholders
- Manage enquires and complaints processes

Current Progress

- ContactPoint is due to be deployed in North Yorkshire in Spring/Summer 09
- NY assessed as ahead of current national target
- Achieved key milestones:
 - Workforce Analysis for ContactPoint
 - Identified the key systems that will be required to link to ContactPoint
 - ContactPoint Communications Strategy and Action Plan
- Working closely with the National ContactPoint Team



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Questions?